General Guidelines

- Students are responsible for maintaining a current mailing address in their student record on Patriot Web (https://patriotweb.gmu.edu), and for activating and checking their George Mason University e-mail accounts to receive official university communications.
- All students are required to accept George Mason University’s Student Financial Responsibility Agreement prior to registering for classes each semester. The agreement outlines financial terms and conditions associated with course registration. Students are responsible for withdrawing from all classes that they do not intend to complete by the deadlines listed in the Semester Calendar. Students must confirm withdrawals and class drops; full or partial liability may apply. George Mason University does not cancel classes for nonpayment or nonattendance.
- Refer to the Payment Schedule and the Semester Calendar on the Student Accounts Office (https://studentaccounts.gmu.edu/) website for payment due dates and tuition penalties for dropping classes after the start of the semester. Classes that do not meet for the full semester have non-standard liability deadlines, which can be found on the part-of-term chart of the Semester Calendar.
- Payments are due in the Cashier’s Office (https://cashiersoffice.gmu.edu/), Student Union Building I, Room 1501, on or before 4:30 p.m. on due dates, regardless of postmark if mailed. Check and credit card payments made through the Bill and Payment system must be completed by 10:30 p.m. to be considered in that day’s business. Bills are provided electronically only, approximately thirty (30) days prior to the semester start, to students and authorized payers. Bills are not provided for individual class registration and schedule adjustments. Students must check Patriot Web for balance due, verify registration, and pay through the Bill and Payment system or at the Cashier’s Office by the due date. Failure to receive a reminder bill confirming charges does not waive the requirement for payment when due.
- Students who have not completed the financial aid process must be prepared to pay for their courses by the tuition due date or a late payment fee will be charged. The amount of financial aid accepted and processed will be reflected in your account balance. If the amount of aid awarded is less than the charges, the difference must be paid by the tuition due date. Federal work-study awards cannot be deducted from your balance. Financial aid recipients must also notify their financial aid counselor if they drop courses below the minimum required credits for their financial aid award. Class registrations or schedule adjustments after financial aid has disbursed may result in a balance due. Students are responsible for checking their balance after all schedule adjustments.
- Out-of-state students with pending domicile requests are responsible for payment at the out-of-state rate. Students who are later determined to be in-state can request reimbursement for the difference in tuition rates.
- Non-returning students are responsible for withdrawing from their courses for the semester and ensuring they do not have an outstanding balance on their account. Any documentation or intent made to university departments that you are not returning does not withdraw you from the registered courses.
- Some Mason degree programs include academic credits that students must earn at other academic institutions. Students enrolling for such credits assume all financial responsibility with the other institutions.

Semester Tuition Charges and Related Fees

Approved tuition rates and fees are available June 1. For more information, call the Student Accounts Office at 703-993-2000 or go online (https://studentaccounts.gmu.edu). Students are charged tuition rates for registered courses according to their academic level and program; graduate rates vary by academic program.

Please Note: Many courses require additional course fees and/or lab fees. Refer to the Student Accounts Office website (https://studentaccounts.gmu.edu/tuition/) for up-to-date information on these fees.

New Student Fees

All new degree seeking students pay a New Student Fee. The fee is a mandatory, nonrefundable, one-time charge that is assessed when a new student registers for classes, regardless of orientation attendance or future enrollment status. The current fee amount is listed on the Student Accounts Office website: https://studentaccounts.gmu.edu/tuition-fees/.

Mandatory Student Fee

This is a mandatory fee based on credit enrollment. The Mandatory Student Fee supports the maintenance of facilities and buildings, auxiliary services, intercollegiate athletics, campus shuttle, academic services, student activities, and health services.

Payment Information

Payment Deadline

Payment is due the first day of the semester. Payments received at the Cashier’s Office by 4:30 p.m. Monday to Friday will be considered in that day’s business. Check and credit card payments made through the Bill and Payment system must be completed by 10:30 p.m. to be considered in that day’s business. To confirm receipt of payment and balance due on account, go to Patriot Web (https://patriotweb.gmu.edu).

Methods of Payment

Cash

We do not accept cash payments.

Check

Online, mail or drop box. Make check payable to George Mason University, with student ID number written on front. Third-party checks are not accepted. Checks must be payable in U.S. dollars. A $50 return check fee will be charged for checks returned unpaid by the bank for any reason.
Credit Card
Online only. Visa, MasterCard, American Express or Discover Card. There is a 2.85 percent convenience fee for credit card payments, which is nonrefundable. A $50 returned item fee will be charged for credit or debit card reversals (charge-backs).

Delivery Methods
Online
Bill and Payment system, online checks or credit cards

Drop Box (no cash payments)
Adjacent to Cashier’s Office, SUB I, hallway outside Room 1501

U.S. Mail
George Mason University, P.O. Box 76475, Baltimore, MD 21275-6475. Allow 10 business days for delivery by the due date, and postmarks are not considered a receipt of payment.

Overnight Delivery by Courier. Lockbox Services 76475, Wells Fargo Bank, Attn: George Mason University Lockbox 76475, 7175 Columbia Gateway Dr., Columbia, MD 21046

Semester Payment Plans
Mason payment plans are available online only for students who want to budget their accounts.

Payment plans have a $25 contract fee charged each semester. The contract fee is non-refundable and must be paid at the same time as the payment plan is agreed to within the Bill + Payment System. For more information, call the Student Accounts Office at 703-993-2000 or go to https://studentaccounts.gmu.edu/payment-plans/.

Failure to pay the deferred balance by the payment plan due date will result in a financial hold, a late fee of 10% (up to $125), collection activity, and may prevent future eligibility of the payment plan.

Third-Party Billing Authorizations
Students using a third-party billing authorization will be charged a $25 processing fee. Students must provide the third-party authorization or government training voucher to the Student Accounts Office, or fax it to 703-993-2460 before the payment due date (for payment schedule by semester, please see https://studentaccounts.gmu.edu/calendars/.

Failure to pay the deferred balance by the payment plan due date will result in a financial hold, a late fee of 10% (up to $125), collection activity, and may prevent future eligibility of the payment plan.

Refund Policies

Course Withdrawals
Students are required to pay full or partial tuition for courses they withdraw from after the last day to drop with full tuition refund, including withdrawals to change from one section of a course to another section. For more information, see the tuition liability dates in the Semester Calendar.

Financial Good Standing; No Holds on Record
Financial good standing and a university record clear of holds are required for students to receive services. Services, including but not limited to transcript issuance, diploma release, class registration (add, drop, withdrawal, etc.), and/or housing and meal plans, will not be provided to students with a financial balance due or a hold of any kind on their record. Holds are based on outstanding obligations and may be financial. Examples include unpaid Student Health charges, fines owed to the Mason libraries, parking and other administrative holds.

Refund Policies

Direct Deposit Refunds
Students may sign up for direct deposit for expedited refunds by completing the direct deposit authorization form located on the Student Accounts Office website. Direct deposit refunds are sent electronically to the student's bank account. Direct deposit refunds are not available for Parent PLUS loans.
Refund for Credit Balances
In cases where tuition charges are less than the payments on the student's account, a refund of the overpayment may be requested. To initiate the refund process, a Refund Request form is completed and submitted to the Student Accounts Office. Credit balances are also reviewed and refunds processed throughout the semester, regardless of refund request forms. NOTE: Students should not overpay accounts with an expectation a credit balance will pay for future semester charges. Refunds will be processed according to the last method of payment received:

- Flywire payments are sent via direct deposit or check.
- Payments made by check require a seven day waiting period. The waiting period may be waived if proof of check clearance is presented, such as a canceled check copy or bank statement showing that the check cleared the account.
- Credit card payments are credited back to the credit card that was most recently used for payment.

Note: Refund checks may take up to four weeks for processing and mail delivery, are made payable to the student, and are mailed to the address listed in the student record. In person check pick up is not available.

Financial Aid Refunds
Credit balances from financial aid awards will automatically generate a refund, which will be sent via direct deposit if authorized by the student. A refund request form is not needed for financial aid disbursement refunds, except in cases of schedule adjustments after aid has been posted. Students who do not opt for direct deposit will receive check refunds mailed to the address on file in their student record. Check refunds require more processing time than a direct deposit refund.

Special Registration
Students not enrolled in a credit-bearing course, but whose academic department certifies that they are pursing an activity related to Mason matriculation, can retain active status by having the Office of the University Registrar process a registration for the Special Registration course (ZREG 200). A $45 fee is charged for this course, and students must pay this fee before the University Registrar's office will process the registration. Written approval of the student's academic department chair is required. This special registration allows students to retain their library and computer privileges, receive a student ID, and buy a parking decal. Students must have active status to apply for or receive a degree, take an exam, or participate in cooperative education. Students pursuing a master's or doctoral degree must maintain continuous enrollment. For more information, see AP.6 Graduate Policies (http://catalog.gmu.edu/policies/academic/graduate-policies/).

International Student Health Insurance
Health insurance is required for all F-1 and J-1 visa holders, and nonpayment may result in class cancellation. For more information, refer to the Admission of International Students section.

Music Instruction
Private music instruction is arranged through the School of Music on a fee-paying basis. Refer to the Student Accounts Office web site for up to date fee information. This fee is non-refundable.

In-State Tuition
To be eligible for in-state tuition, a student must have been domiciled in Virginia for at least one full year before the semester for which in-state tuition is sought, or qualify through statutory exception. A person establishes domicile by demonstrating physical presence and the intention to remain indefinitely in accordance with the Code of Virginia and the domicile guidelines. Copies of the guidelines and other applicable state laws are available from the Office of the University Registrar (https://registrar.gmu.edu/students/domicile/).

Domicile Change
Domicile classification is determined at the time of a student's admission. To be considered for in-state status when applying to the university, students must file an application for in-state rates. New and currently enrolled students classified as out-of-state who believe they qualify for in-state tuition after being admitted must file a domicile appeal form with the Office of the University Registrar no later than the first day of classes for the semester in which in-state rates are sought. Appeal forms are available from the Office of the University Registrar (https://registrar.gmu.edu/students/domicile/).

Students whose appeals are denied have the right to seek further review of their status by the Office of the University Registrar or the Domicile and Tuition Classification Appeals Committee. These requests must be filed in the manner articulated in denial letters. Forms are available from the Office of the University Registrar and the web site. In addition, students should be aware that university procedures for appealing domicile decisions have been established pursuant to state law and are subject to change. Out-of-state students with an appeal pending at the time of tuition billing are responsible for payment of tuition at that rate. Students subsequently determined to be in-state may request reimbursement of overpayment from the Office of Student Accounts. Also, any student who fraudulently or knowingly provides false information in an attempt to evade payment of out-of-state tuition will be charged out-of-state tuition for each term or semester attended and may be subject to dismissal from the institution.

For more information regarding in-state eligibility, contact the Domicile Appeals Administration in the Office of the University Registrar in Student Union Building I, Suite 2101; phone: 703-993-2464; e-mail: domicile@gmu.edu.

Tuition Surcharge: 125 Percent of Degree
Undergraduate students who have established Virginia domicile and eligibility for in-state tuition will be subject to a surcharge if they exceed 125 percent of the credits required to complete a degree. The surcharge will be determined by the State Council for Higher Education in Virginia.

The following courses and credit hours shall be excluded in calculating the 125 percent credit threshold: remedial courses; transfer credits from another college or university that do not meet degree requirements for Mason Core courses or the student's chosen program of study; advanced placement or international baccalaureate credits that were obtained while in high school or another secondary school program; and dual enrollment, college-level credits obtained by the student prior to receiving a high school diploma.