STUDENT CONFLICT RESOLUTION AND SUPPORT

Room 2410, Student Union Building I
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Administration

• Thomas Carter II, SCRS Coordinator

Student Conflict Resolution and Support (SCRS) is a resource to help all GMU students navigate the University. The Student Conflict Resolution and Support Coordinator can listen to university-related concerns raised by undergraduate and graduate students in confidence and off-the-record, and help them identify appropriate resources to address their concerns and understand their options in any University-related situation. SCRS operates independently of all formal processes at the university. The SCRS Coordinator has no authority to make exceptions or to grant requests, but can help expedite informal resolution to students' concerns. When appropriate, the SCRS Coordinator may recommend changes in processes and policies at the university.

Meetings with the SCRS Coordinator are confidential, except when there is imminent risk of serious physical harm to anyone. SCRS does not serve as an office of notice or record for the University. If a student wishes to put the University on notice about anything, the SCRS Coordinator can help identify the appropriate channel. SCRS offers a safe place to discuss and explore options, so students can better understand the University and make informed decisions about their concerns. SCRS also offers conflict coaching, facilitated dialogues, restorative justice circles, and mediation. SCRS does not replace or substitute any formal processes made available by the University. Our services and procedures are designed to be student-centered and accessible to all members of our community.